DO ANY OTHER CLEC WITNESSES MAKE SIMILAR COMMENTS? 719 Q. 720 A63. Yes. Mr. Pitterle filed testimony on behalf of TDS. Mr. Pitterle notes that TDS, unlike many of the other CLECs in this case, today primarily uses UNE-L, instead of UNE-P, to 721 722 serve mass-market customers in Illinois. Mr. Pitterle explains that since the hot cuts it 723 requests are the result of new customer acquisitions (and not UNE-P to UNE-L 724 embedded base conversions), TDS is unlikely to need or benefit from a batch cut process.61 725 726 727 DOES THIS MEAN THAT SBC'S PROPOSED BATCH CUT PROCESS WILL Q. HAVE LIMITED USEFULNESS? 728 729 No. Although the batch cut is primarily designed to address the conversion of the 730 embedded based of UNE-P that will occur where the Commission determines that CLECs 731 are not impaired without access to unbundled switching, it will also provide additional 732 benefits to CLECs. For example, in the absence of UNE-P, it is likely that CLECs may 733 choose to build market share in a given area through resale before entering a particular 734 market as a facility-based carrier. CLECs using this entry strategy will be able to use the 735 Defined Batch offering to convert their embedded based of resold customers to UNE-L.

⁶¹ Pitterle at p. 4.

737 Q. DOES THE FACT THAT NEW CUSTOMER ACQUISITIONS DO NOT
738 GENERALLY COME IN "BATCHES" UNDERMINE THE CLECS'
739 ARGUMENTS REGARDING SPECIFIC SCENARIOS THAT ARE NOT
740 CONTAINED IN SBC'S BATCH CUT PROPOSAL?

Yes. The CLECs have complained about the fact that SBC's batch cut proposal does not include certain scenarios. However, as discussed in more detail below, for the most part, the scenarios that the CLECs have complained about are scenarios associated with new customer acquisitions. Notably, in their discussion of these scenarios, the CLECs do not indicate any way that the scenarios in question would benefit from the "batching" of orders. Instead, they simply imply that because they believe these scenarios are important, they should be included in the batch cut. This is simply illogical.

Q. WHY DO YOU BELIEVE THE CLECS' ARGUMENTS IN THIS AREA ARE ILLOGICAL?

A66. The whole concept of a *batch* process is driven by the idea that by grouping multiple similar orders together, efficiency can be gained. At its most basic, the idea that a batch will create efficiency is based on the belief that when the orders are grouped together, certain activities that would normally be performed for each order would only need to be performed once for the entire batch. Additional savings may be achieved through the use of longer lead times. The FCC indicated that it was these factors that could benefit from a batch cut process. Specifically, the FCC stated that the "record evidence strongly suggests that the hot cut process could be improved if cut overs were done on a bulk basis, such that the timing and volume of the cut over is better managed." (474) The

⁶² TRO at ¶ 474.

760 FCC went on to note that: "we expect these processes to result in efficiencies associated with performing tasks once for multiple lines that would otherwise have been performed 761 on a line-by-line basis."63 Clearly, the benefits are directly related to handling multiple 762 orders at the same time. 763 The CLECs fault SBC for not including scenarios in its batch cut proposal that would not 764 765 benefit from a batch. D. 766 OTHER EXCLUSIONS 767 THE CLEC WITNESSES SUGGEST THAT A BATCH PROCESS MUST 768 Q. 769 INCLUDE CLEC-TO-CLEC MIGRATIONS, LINE SPITTING PROCESSES, AND EEL SCENARIOS TO ALLEVIATE MASS MARKET VOICE SWITCHING 770 771 IMPAIRMENT. DO YOU AGREE? 772 A67. No. The fact that these ordering scenarios are not part of SBC Illinois' batch cut proposal 773 does not mean that SBC Illinois does not offer workable processes for those scenarios. It 774 does. However, these scenarios (CLEC-to-CLEC UNE-L migrations, line splitting 775 processes, and EEL orders) are not appropriate for the batch cut proposal, either because 776 they do not involve a hot cut at all, are not covered by the FCC batch cut rule, or because they involve situations that are low in volume and/or high in complexity and would not 777 778 benefit from inclusion in the batch cut. Including these types of scenarios in the batch cut 779 would eliminate the very benefits the batch cut is being established to achieve.

⁶³ TRO at ¶ 489.

782	A68.	In the TRO, the FCC describes a "hot cut" as "a process requiring incumbent LEC
783		technicians to disconnect manually the customer's loop, which was hardwired to the
784		incumbent LEC switch, and physically re-wire it to the competitive LEC switch, while
785		simultaneously reassigning (i.e., porting) the customer's original telephone number from
786		the incumbent LEC switch to the competitive LEC switch."64
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788	Q.	HOW DO "HOT CUTS" RELATE TO "BATCH CUTS"?
789	A69.	The FCC stated that the reason it required state commissions to "approve and implement
790		a batch cut process" was to "render the hot cut process more efficient and reduce per-line
791		hot cut costs."65
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793	Q.	WHY IS THIS IMPORTANT?
794	A70.	As discussed above, many of the CLECs fault SBC for not including scenarios in its
795		batch cut proposal that either do not involve a hot cut at all or that will reduce the overall
796		efficiency of the batch cut process. In determining what scenarios should or should not
797		be part of a batch cut, it is imperative that we do not lose sight of what the batch cut is
798		supposed to accomplish.
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800		E. CLEC-To-CLEC MIGRATIONS

HOW DID THE FCC DESCRIBE A "HOT CUT"?

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Q.

⁶⁴ TRO at n. 1294. 65 TRO at ¶ 460.

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WAS THE FCC'S NATIONAL IMPAIRMENT FINDING BASED ON CLEC-TO-Q. 802 803 **CLEC MIGRATIONS?** A71. No. As I summarized above, the FCC's national finding of impairment was based on its 804 805 finding that if unbundled local switching were no longer a required network element, incumbent LECs would not be able to handle the large volumes of UNE-P to UNE-L hot 806 807 cuts that would be required. In a CLEC-to-CLEC migration each carrier is switch-based 808 and neither is using unbundled local switching. 809 ARE THE ANTICIPATED VOLUMES OF CLEC-TO-CLEC UNE-L 810 Q. 811 MIGRATIONS COMPARABLE TO THE VOLUMES ASSOCIATED WITH 812 CONVERTING THE EMBEDDED UNE-P BASE? A72. No. The concerns associated with the sudden drastic increase in hot cut volumes that 813 814 would follow a finding of non-impairment for mass market switching (and which led to 815 the FCC's finding that batch cut processes were needed), simply do not exist with CLEC-816 to-CLEC UNE-L migrations. Unlike the embedded base conversions, CLEC-to-CLEC 817 UNE-L migrations will only occur as switched based CLECs win end user customers 818 from other switch-based CLECs. In other words, this type of migration will be the result 819 of a new customer acquisition, and this type of activity does not lend itself to the batching 820 of orders.

822 Q. ARE THERE OTHER FACTORS THAT MAY MINIMIZE CLEC-TO-CLEC UNE-L MIGRATIONS?

A73. Yes. Although the order volumes included in SBC Illinois' volume analysis assumed that 100% of today's UNE-P activity would become UNE-L activity in the absence of unbundled local switching, in reality, the number is likely to be significantly lower. For example, to the extent that some of the CLECs that currently do not provide any of their own facilities choose to use a third-party switching provider, any migrations between switch-based CLECs using the same third party switching provider would not involve any hot cut activity at all. This is because if CLEC A and CLEC B both purchase wholesale switching from the same third party switching provider, migrations between CLEC A and CLEC B would not involve any movement of the loop because the loop would stay connected to the third party provider's switch.

Q. YOU MENTIONED THIRD PARTY SWITCHING IN YOUR PREVIOUS RESPONSE, BUT CLEC TESTIMONY SUGGESTS THAT SBC'S BATCH CUT PROPOSAL DOES NOT SUPPORT CARRIERS THAT CHOOSE THIRD PARTY SWITCHING. 66 IS THIS ACCURATE?

A74. No. Apparently there has been a bit of confusion on this issue. CLECs using third party wholesale switching providers *can* use SBC Illinois' proposed batch cut processes. In order to do so, the requesting CLEC will first need to establish that they have the right to terminate loops to the third party switching provider's collocation arrangement. This is because SBC Illinois will not terminate CLEC A's UNEs at CLEC B's collocation arrangement unless CLEC A has previously established that it has CLEC B's

⁶⁶ Van de Water at pp. 39-40; Lichtenberg/Starkey at p. 17.

845 authorization to do so. Once this preliminary step is taken, the requesting CLEC would 846 simply use the standard ordering process. 847 MR. VAN DE WATER, MS. LICHTENBERG AND MR. STARKEY BRIEFLY 848 Q. TOUCH ON CLEC-TO-CLEC UNE-L MIGRATIONS, DO YOU HAVE ANY 849 RESPONSE?67 850 Yes. I agree with Mr. Van de Water that as more mass market voice customers are 851 852 served by CLEC-owned switches, the frequency of CLEC-to-CLEC loop migrations will 853 increase. As Mr. Van de Water notes, the processes that CLECs will use among 854 themselves for this activity have not been standardized. However, SBC Illinois certainly should not be held responsible if the CLEC community has not yet worked through this 855 856 issue. To the extent that the issues raised by Mr. Van de Water are concerns for AT&T. 857 AT&T should work to resolve those issues with the other facility-based CLECs with whom they will be dealing. 858 859 WHAT IS THE PRIMARY CONCERN RAISED BY THE CLECS IN THIS 860 O. AREA? 861 862 The biggest concern relating to CLEC-to-CLEC UNE-L issues has nothing to do with A76. 863 SBC Illinois' unbundled local switching or its ability to perform a hot cut once a proper 864 LSR is submitted. Rather the issue is one of the "winning CLEC" obtaining certain 865 customer information from the "losing CLEC." Of course, that issue has nothing to do 866 with SBC Illinois and has no relevance to any impairment analysis in this proceeding. I

⁶⁷ Van de Water Testimony at pp. 36-38.

867		note that although Mr. Van de Water does not mention it, A1&1 appears to already
868		have the ability to provide customer service information to the "winning CLEC" when it
869		is the "losing CLEC" (at least for business customers). See:
870		http://www.att.com/local/lnp/lnp_business.html. To the extent not available, SBC
871		encourages AT&T to expand that process to all mass-market customers, and encourages
872		other CLECs to take advantage of AT&T's existing process and to offer similar processes
873		to other switch-based carriers.
874		
875 876 877	Q.	MS. LICHTENBERG AND MR. STARKEY SUGGEST THAT SBC'S RETAIL ARM DOES NOT FACE THE SAME TYPE OF ISSUES AS CLECS WHEN WINNING CUSTOMERS FROM A UNE-L PROVIDER. ⁶⁸ IS THIS TRUE?
878	A77.	No. In reality, SBC's retail arm faces many of the same issues as CLECs. When SBC
879		retail wins a customer that is currently served by a CLEC-owned switch, SBC retail must
880		rely on the cooperation of the losing CLEC just as the winning CLEC in a CLEC-to-
881		CLEC migration does.
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883 884 885 886	Q.	FINALLY, DOES THE FACT THAT CLEC-TO-CLEC UNE LOOP MIGRATIONS ARE NOT PART OF SBC ILLINOIS' BATCH CUT PROPOSAL MEAN THAT SBC ILLINOIS IS UNWILLING TO CONSIDER PROCESS IMPROVEMENTS FOR THIS PROCESS?
887	A78.	Absolutely not. In fact, SBC Illinois recently implemented process improvements for this
888		scenario at the CLECs' request. SBC Illinois will continue to work with CLECs in this

⁶⁸ Lichtenberg/Starkey at p. 20.

regard; however, as stated above, many of the issues are issues between the CLECs, and 889 890 outside the control of SBC Illinois. 891 WHAT IS SBC'S RESPONSE TO MR, MCCLERREN'S RECOMMENDATION 892 Q. ON THIS ISSSUE?69 893 894 A79. I agree with Mr. McClerren that this is an important issue that needs to be addressed by 895 the industry. My only concern with Mr. McClerren's suggested approach is that industry-wide issues need an industry-wide resolution. If each state commission were to 896 897 attempt to address this issue individually, all of the carriers involved would have to be involved in numerous proceedings and would potentially be subject to conflicting rulings. 898 899 To the extent possible, CLEC-to-CLEC loop migration issues should be handled using a 900 multi-state approach. 901 902 F. EEL SCENARIOS 903 WAS THE FCC'S NATIONAL IMPAIRMENT FINDING BASED ON EEL 904 Q. 905 SCENARIOS? 906 A80. No. As I summarized above, the FCC's national finding of impairment was based on its 907 finding that if unbundled local switching were no longer a required network element, 908 incumbent LECs would not be able to handle the large volumes of UNE-P to UNE-L hot 909 cuts that would be required. 910

DID THE FCC DISCUSS EELS IN RELATION TO HOT CUTS AND THE Q. 912 **BATCH CUT PROCESS?** 913 Yes. The FCC specifically discussed EELs in the batch cut portion of the TRO. 914 WorldCom suggested that DS0 EELs would "mitigate perceived difficulties with a 915 transition from unbundled loops combined with unbundled local circuit switching to stand-alone loops."70 However, in spite of WorldCom's suggestion, the FCC did not 916 917 indicate that EELs should be included in the batch cut process. Instead, the FCC declined "to establish at this time rules requiring concentration. The record demonstrates that DS0 918 EELs could increase loop costs and may raise several additional operational issues."71 919 920 MR. VAN DE WATER INDICATES THAT AT&T SUPPORTS MCI'S PROPOSAL REGARDING EELS.⁷² IS MCI'S EEL PROPOSAL NEW? 921 Q. 922 923 No. As noted above, MCI proposed this same type of arrangement to the FCC, and the A82. 924 FCC rejected it in the TRO. Just as in this proceeding, in the context of the TRO, MCI 925 proposed this arrangement in order to "mitigate perceived difficulties with a transition 926 from unbundled loops combined with unbundled local circuit switching to stand-alone 927 loops." It is ludicrous to suggest that this process should be part of the batch cut process 928 required by the FCC when the FCC specifically declined to require in the context of 929 transitioning the UNE-P embedded base, citing the potential for increased loop costs and operational issues.⁷³ 930

⁶⁹ McClerren at p 24-25

⁷⁰ TRO at ¶ 492.

⁷¹ TRO at ¶ 492.

⁷² Van de Water at p. 39. Lichtenberg/Starkey at p 21.

⁷³ *TRO* at ¶ 492.

Q.

THIS ISSUE? ⁷⁴
I do not believe that EELs should have been included in SBC's batch cut proposal. As
Mr. Clausen notes, an EEL is the purchase of a loop and interoffice transport. Therefore,
it is not the same as the migration of a loop. At this time, SBC believes its existing
process and procedures for the ordering and provisioning of EELs are adequate. Mr.
Clausen's only reason for addressing EELs is that he believes the same reasons for
including line splitting in the batch cut process also apply to EELs. With all due respect,
the differences between EELs and line splitting arrangements are substantial. Moreover,
Mr. Clausen does not provide any, nor am I aware of any, concrete concerns raised in
this proceeding regarding the existing EEL process—other than the claim that it should
be part of the batch cut process. Based on the current record it is difficult for SBC to
determine what EEL-specific process enhancements, if any, would be beneficial. Given
the numerous other issues that need to be addressed in the very near term, SBC believes it
is unnecessary for the Commission to become involved in this issue as Mr. Clausen

WHAT IS SBC'S RESPONSE TO MR. CLAUSEN'S RECOMMENDATION ON

G. LINE SPLITTING – GENERAL ISSUES

 recommends.

⁷⁴ Clausen at p. 26.

Q. WHAT IS "LINE SPLITTING"?

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Line splitting is the shared use of an xDSL loop purchased from an ILEC for the 952 A84. provision of voice and data services by two CLECs to the same end-user customer at the 953 954 same location. Under existing SBC Illinois offerings, CLECs may provide voice and 955 data services to customers in a variety of ways. 956 With line splitting, the xDSL loop is terminated at a CLEC's collocation arrangement 957 where it is connected to a CLEC-owned splitter. The splitter separates the voice and data 958 frequencies. The data portion of the line is routed to the data CLEC's DSLAM, which 959 may be integrated with the splitter. Both the splitter and DSLAM are required for line 960 splitting as they are with line sharing. As with line sharing, the data CLEC must be 961 collocated due to technical limitations of xDSL. Typically, the DSLAM and splitter will be located in the data CLEC's collocation space 962 963 and the xDSL loop will be terminated there. The splitter will separate the voice and DSL 964 signals, which will then be connected to the voice switch and the DSLAM equipment. 965 The voice provider in a line splitting arrangement may use its own switching equipment 966 to provide voice service, or, it may purchase UNE switching, where available, from SBC 967 Illinois. If the voice CLEC is collocated in the central office, it may choose to use a 968 splitter located in its own collocation space to perform the splitting function, and send the 969 data portion of the service to the data provider's DSLAM. However, the voice CLEC

may designate termination information for the connection for the DSL loop and, if ordered, the unbundled switch port to the data provider's collocation arrangement.⁷⁵ SBC Illinois currently has electronic ordering capabilities supporting various line splitting-related order activities based upon the various scenarios previously prioritized by CLECs. ARE THERE DIFFERENT TYPES OF LINE SPLITTING ARRANGEMENTS? Q. Yes. For simplicity sake, in my testimony I will be referring to two basic types of line A85. splitting: "CLEC-switched Line Splitting" and "UNE Line Splitting." "CLEC-switched Line Splitting" is simply a line splitting arrangement in which the voice signal is provided by a CLEC-owned switch. "UNE Line Splitting" is the term I will use to describe a line splitting arrangement in which the voice signal is provided by unbundled switching provided by SBC Illinois.

986 A86. Yes. However, Mr. Van de Water's description of the components of a line splitting
987 arrangement was limited to the circumstances where unbundled switching is used to
988 provide voice service for the line splitting arrangement (UNE Line Splitting). However,

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⁹⁸⁴ Q. DO YOU AGREE WITH MR. VAN DE WATER'S DESCRIPTION OF LINE 985 SPLITTING?⁷⁶

⁷⁵ Although line splitting CLECs have the option of terminating the DSL loop and (if ordered) the unbundled switch port with shared transport to either the voice CLEC's collocation arrangement or the data CLEC's collocation arrangement, in practice, CLEC have generally only chosen to request that these UNEs be connected to the data CLEC's collocation arrangement.

⁷⁶ Van de Water Testimony at pp. 34-35.

the FCC's definition of line splitting⁷⁷ specified that CLECs may provide the voice via a 989 990 CLEC-owned switch (CLEC-switched line splitting). As a point of clarification, 991 however, I would like to point out that in a UNE Line Splitting situation, which Mr. Van de Water refers to as "UNE-P based line splitting," SBC Illinois actually provisions two 992 993 physically separate offerings – a stand-alone DSL loop terminated to collocation and a stand-alone unbundled switch port with shared transport terminated to collocation. 994 Although Mr. Van de Water's terminology suggests otherwise, these two offerings are 995 996 not physically combined within SBC Illinois' network and are not provisioned or 997 inventoried as UNE-P. 998 999 WAS THE FCC'S NATIONAL IMPAIRMENT FINDING BASED ON O. ACTIVITIES ASSOCIATED WITH LINE SPLITTING? 1000 No. As I summarized above, and detail in my direct testimony in this proceeding, the 1001 FCC's national finding of mass market switching impairment had nothing to do with line 1002 1003 splitting, which involves packet switching, DSLAMs and may, or may not, involve the incumbent LEC's local circuit switching. 1004 1005 WOULD SBC ILLINOIS PERFORM ANY TYPE OF HOT CUT (BATCH OR 1006 Q. OTHERWISE) IF A CLEC WERE TO CONVERT ITS EMBEDDED BASE OF 1007 UNE LINE SPLITTING ARRANGEMENTS TO CLEC-SWITCHED LINE 1008 1009 SPLITTING ARRANGEMENTS?

A88. No. If CLECs were to deploy the network architecture needed to support CLEC-

switched line splitting, SBC Illinois' only involvement in the embedded base conversion

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⁷⁷ See 47 C.F.R. 51.319 (a)(1)(ii)(A).

would be to "port out" the existing telephone number from the UNE Line Splitting arrangement via LNP so that it could be provisioned out of a CLEC switch.

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MR. CLAUSEN QUOTES A PORTION OF THE FCC'S TRO THAT MENTIONS DS0 LOOPS.⁷⁸ DO YOU HAVE ANY COMMENTS REGARDING THE 1015 Q. 1016 CONTEXT OF THIS REFERENCE? 1017

A89. Yes. Mr. Clausen suggests that the FCC has established that line shared and line split 1018 1019 customers are provisioned over DS0 lines. In support of his contention, he provides a 1020 quote from paragraph 497 of the TRO. However, these excerpts are from the FCC's 1021 discussion of the mass-market trigger analysis. The FCC began its discussion in paragraph 497 with the following introduction: "For purposes of the examination 1022 described here, mass market customers are..." The description that followed (and was 1023 1024 excerpted by Mr. Clausen) was the description of mass-market customers that was to be used when defining the market for the state commission's impairment analysis. 1025 1026 However, the FCC specifically lists xDSL loops (which are the loops that are used in a line splitting arrangement) separately from DS0 loops. For instance, in its discussion the 1027 1028 loop unbundling obligations, the FCC notes that the unbundled loop includes "all local loops comprised of copper cable, including two- and four-wire analog voice-grade loops, 1029 digital loops (e.g., DS0s and ISDN lines) and two-and four-wire loops conditioned to 1030 transmit the digital signals needed to provide xDSL service."⁷⁹ Elsewhere, the FCC notes 1031 1032 that "The record reflects that high-capacity loops, DS1 to OCn, are generally provisioned

⁷⁸ Clausen at p. 7. ⁷⁹ *TRO* at ¶ 249.

to enterprise customers, while voice-grade analog loops, DS0 loops, and loops that deploy xDSL services, are used to serve customers typically associated with the mass market." Therefore, the FCC clearly recognizes a difference between DS0 loops and xDSL loops.

Q. ICC STAFF WITNESS, MR. CLAUSEN, SUGGESTS THAT SEVERAL LINE SHARING/LINE SPLITTING SCENARIOS MEET SBC'S CRITERIA FOR EITHER SBC'S PROPOSED ENHANCED DAILY PROCESS OR DEFINED BATCH CUT PROCESS. 80 DO YOU AGREE?

A90. No. The scenarios listed by Mr. Clausen are a transition from line sharing to CLEC-switched line splitting, UNE Line Splitting to CLEC-switched line splitting, SBC voice to CLEC-switched line splitting, and UNE-P to CLEC-switched line splitting. These not consistent with the criteria for inclusion in SBC's batch cut processes. To begin with, the physical provisioning requirements for these scenarios are not the same as the provisioning requirements for the processes that are included in SBC's proposal. Mr. Clausen also overlooks the fact that these scenarios involve could involve three carriers instead of the two carriers (SBC and a single CLEC) that are involved in the scenarios supported by the processes in SBC's batch cut proposal. More importantly, SBC Illinois only performs a hot cut in two of these scenarios (SBC retail to CLEC-switched line splitting and UNE-P to CLEC-switched line splitting), and those scenarios are not like-for-like transitions (e.g., a voice service to voice service transition) and are operationally different from the hot cuts included in the proposal. In the other scenarios, the xDSL

⁸⁰ Clausen at p. 6.

1055		loop has already been provided to the CLEC's collocation arrangement so SBC Illinois
1056		does not need to perform a hot cut.
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1058 1059	Q.	DOES SBC HAVE A POLICY OF "NOT WANTING TO CONNECT CLECS' NETWORKS IN GENERAL"? ⁸¹
1060	A91.	No. SBC current offerings do include provisions for connect CLEC networks. These
1061		provisions are contained in interconnection agreements that have been approved by this
1062		Commission. It is apparent that Mr. Clausen was mislead by the Covad witnesses'
1063		rhetoric.
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1065 1066 1067	Q.	MR. CLAUSEN SUGGESTS THAT IT DOES NOT MATTER WHETHER THE HOT CUT IS PERFORMED BY SBC ILLINOIS OR THE CLEC. ⁸² DO YOU AGREE?
1068	A92.	No. While it is true that hot cut is still a hot cut even when it is performed by a CLEC,
1069		activities that are performed by a CLEC would not be part of a process offered by SBC
1070		Illinois.
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1072 1073 1074	Q.	MR. CLAUSEN STATES THAT LINE SPLITTING ISSUES SHOULD HAVE BEEN A PRIORITY FOR SBC SINCE THE RELEASE OF THE FCC'S LINE SHARING RECONSIDERATION ORDER. ⁸³ HOW DO YOU RESPOND?
1075	A93.	SBC's current offerings do allow CLECs to engage in CLEC-switched line splitting.
1076		SBC has worked with CLECs to develop line splitting related processes that support the

⁸¹ Clausen at p. 20 82 Clausen at pp. 8-9.

business needs expressed by CLECs. CLECs have requested that SBC support various scenarios for line splitting since the issuance of the *Line Sharing Reconsideration Order*. However, in spite of the fact that CLECs had the same rights to engage in line splitting utilizing CLEC switching before and after the issuance of the *TRO*, CLECs did not ask SBC to develop new order processes for CLEC-switched line splitting until recently. SBC cannot be faulted for not anticipating the fact that CLECs would choose not use available offerings.

Q. MR. CLAUSEN NOTES THAT A DETERMINATION REGARDING THE MANNER IN WHICH SBC ILLINOIS MUST ALLOW LINE SPLITTING CLECS TO CONNECT THEIR COLLOCATION ARRANGEMENTS IS A KEY COMPONENT.⁸⁴ DO YOU AGREE?

1089 A94. Yes. However, I do not agree that such a determination has any bearing on a batch cut
1090 proceeding. SBC Illinois' obligations to facilitate carrier-to-carrier connections predate
1091 the TRO. To the extent that carriers did not believe that SBC Illinois' current offerings
1092 meet those obligations, such issues should have been resolved through the standard
1093 negotiation/arbitration processes. The FCC's TRO did not It is highly inappropriate for
1094 CLECs to raise interconnection agreement related disputes in the context of this
1095 proceeding.

⁸³ Clausen at p. 9.

⁸⁴ Clausen at pp. 19-20

1097 WHAT IS YOUR REACTION TO MR. CLAUSEN'S DISCUSSION REGARDING Q. THE INCLUSION OF THESE SCENARIOS IN THE BATCH CUT PROCESS?85 1098 1099 Frankly, I am a little confused by this discussion. Although Mr. Clausen criticizes the A95. 1100 reasons why I do not believe these scenarios should be included in the batch cut, Mr. 1101 Clausen recognized that the "complexities of ordering and provisioning voice-plus-data 1102 loops appear to be much greater than those for voice-only loops" and that the "processes 1103 for voice-only migrations are much more defined than migrations for voice-plus-data loops."86 These are two of the primary reasons that SBC has opposed incorporating these 1104 1105 scenarios in the batch cut process. 1106 DO YOU AGREE WITH MR. CLAUSEN THAT IT IS APPROPRIATE TO 1107 Q. 1108 INCLUDE ANY AND ALL HOT CUT ACTIVITIES IN THE BATCH CUT 1109 PROCESS? 1110 A96. No. The batch cut process was not intended to address every potential ordering scenario 1111 that switch-based CLECs would face. By definition, the batch cut involves multiple lines 1112 that are being cut at the same time. Because there are so many similarities between the 1113 work that must occur for new customer acquisitions and embedded base migration, SBC 1114 expanded its batch cut proposal to include the Enhanced Daily Process option. SBC's 1115 willingness to offer a non-batch option in the context of the batch hot cut proceedings 1116 does not mean that it is reasonable to continually expand the definition of "batch" to the

point where it is meaningless.

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⁸⁵ Clausen at pp. 24-25.

1120 BE REOUIRED TO SUBMIT A PROPOSAL REGARDING LINE SHARING AND LINE SPLITTING TRANSITION PROCESSES WITHIN SIXTY DAYS OF 1121 A COMMISSION ORDER?87 1122 1123 A97. While I agree with Mr. Clausen that it would be inappropriate to attempt to deal with 1124 these issues in the context of the nine-month batch cut proceedings, I do not agree with 1125 Mr. Clausen's approach. As explained above, SBC Illinois' obligations in this area have not changed. The means by which CLECs may currently engage in CLEC-switched line 1126 1127 splitting are contained in the interconnection agreements that have already been approved 1128 by this Commission. To the extent that any CLEC contends that SBC Illinois is not 1129 meeting its obligations under such an interconnection agreement, such a dispute should 1130 be resolved through the standard channels. Similarly, to the extent that CLECs claim that 1131 SBC Illinois' obligations in this area were changed by the FCC's TRO, those CLECs should follow the change of law provisions of their interconnection agreements. 1132 1133 In any event, even if Mr. Clausen's approach were adopted, I believe that the CLECs should file their proposal for the process and then let SBC respond. Although the CLECs 1134 1135 have made numerous claims regarding alleged problems, they have not identified the 1136 specific characteristics (including the rates, terms and conditions) of their proposal.

DO YOU AGREE WITH MR. CLAUSEN'S SUGGESTION THAT SBC ILLINOIS

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⁸⁶ Clausen at 24.

⁸⁷ Clausen at 25.

ARE THE EXISTING VOLUMES OF UNE LINE SPLITTING Ο. 1138 ARRANGEMENTS IN ILLINOIS COMPARABLE TO THE EMBEDDED UNE-P 1139 1140 BASE? A98. No. As discussed in my direct testimony in this proceeding, the current Line Splitting 1141 volumes in Illinois are very small. Again, this is important because the FCC was 1142 concerned with larger volumes of hot cuts beyond the current volumes that the FCC had 1143 already found provided CLECs with nondiscriminatory access to unbundled loops. The 1144 potential need for hot cuts involving these very small volumes therefore was not a factor 1145 1146 in the FCC impairment analysis. 1147 MR. CLAUSEN FAULTS YOUR VOLUME ANALYSIS FOR LINE SHARING AND LINE SPLITTING. 88 HOW DO YOU RESPOND. Q. 1148 1149 First of all, Mr. Clausen states that there are no processes for these scenarios. This is not 1150 1151 the case. SBC Illinois has the ability to support CLEC-switched line splitting arrangements that are provisioned using the offerings available under approved 1152 interconnection agreements. It is unreasonable for Mr. Clausen to fault SBC Illinois for 1153 not having processes to support arrangements that CLECs are not entitled to under their 1154 1155 interconnection agreements. 1156 CLECs have refused to utilize the options that they are entitled to under their 1157 interconnection agreements. However, for instance, if CLECs were to avail themselves 1158 of the currently available options, a CLEC that was currently providing service via a 1159

⁸⁸ Clausen at pp. 14-16.

UNE Line Splitting arrangement and wished to transition to a CLEC-switched Line Splitting arrangement would simply submit a local number portability ("LNP") local service request ("LSR"). The CLEC would have full control over the timing and volume of the cutovers as SBC Illinois would not be physically involved in the actual cutover process.

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In regards to the actual volumes provided, these are not "current volumes" as Mr.

Clausen suggests. These are volumes that indicate the lines that are potentially

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Q. DID THE FCC ADDRESS THE INCUMBENT LEC'S ABILITY TO SUPPORT LINE SPLITTING IN THE TRO?

A100. Yes. The FCC expressly noted: "We do not anticipate that the incumbent LEC will have 1171 1172 any difficulty implementing such an obligation because the Commission required as much from them in its Line Sharing Reconsideration Order."89 Therefore it is clear that 1173 unlike its analysis for mass market DS0 voice loops, the incumbent LECs ability to 1174 1175 support line splitting played no factor in the FCC's national finding of impairment. 1176 Indeed both this Commission and the FCC reviewed and approved SBC Illinois' 1177 offerings supporting line sharing and line splitting arrangements and found that they complied with all relevant obligations and were provided in a nondiscriminatory manner. 1178

⁸⁹ TRO at 252

1180 1181	Q.	DID THE FCC INDICATE WHERE FUTURE LINE SPLITTING OPERATIONAL ISSUES SHOULD BE ADDRESSED?
1182	A101.	Yes, and it was not in a batch cut process case. Rather, the FCC encouraged incumbent
1183		LECs and competitors to use "existing state commission collaboratives and change
1184		management processes to address OSS modifications that are necessary to support line
1185		splitting."90 This would include both types of line splitting required by the FCC line
1186		splitting rule. It is obvious from the FCC's own statements in the TRO that the FCC did
1187		not anticipate line splitting issues being addressed in batch cut proceedings.
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1189 1190 1191	Q.	CONSISTENT WITH THE FCC'S DIRECTIVE, HAS SBC OFFERED TO WORK WITH CLECS ON PROCESS IMPROVEMENTS FOR CLECSWITCHED LINE SPLITTING ORDERING SCENARIOS?
1192	A102.	Yes. SBC proactively initiated monthly 13-state line splitting collaboratives shortly after
1193		the FCC released its Triennial Review Order in order to work with CLECs to identify and
1194		resolve line splitting issues. Although SBC (including SBC Illinois) has repeatedly asked
1195		CLECs if they would like for SBC to develop improved processes for CLEC-switched
1196		Line Splitting using the physical configurations that are currently available to CLECs
1197		under interconnection agreements, CLECs have repeatedly turned down SBC's offer.
1198		Rather than use and improve upon the options that SBC Illinois is obligated to support,
1199		CLECs have waited to see if SBC Illinois is willing (and able) to develop a new offering
1200		as described in Exhibit CB-KM-1 to Ms. Boone and Ms. Murphy's testimony.
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O. IS THIS AN IMPORTANT POINT?

A103. Yes. Although Ms. Boone and Ms. Murphy contend that there are many problems with 1203 1204 the currently available options for CLEC-switched line splitting, the fact of the matter is 1205 that CLECs have made no efforts to date to work with SBC to improve the processes. 1206 Instead, the CLECs have taken an all or nothing stance and now Covad is complaining 1207 because SBC Illinois does not have a process in place to support a non-existent product 1208 offering. Although the Covad witnesses present the issue as if there were an SBC Illinois 1209 proposal and a Covad proposal on the table, this simply is not the case. SBC Illinois has a current offering in place and has offered to work with CLECs to make this offering 1210 1211 better suited to the CLECs' business needs. Covad, on the other hand, is describing how 1212 believes that hypothetical processes would work for a product that does not currently 1213 exist.

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Q. WHAT IS THE CURRENT STATUS OF THE CLEC-SWITCHED LINE SPLITTING NETWORK ARCHITECTURE ISSUES REFERENCED ABOVE?

A104. Through the 13-stateline splitting collaboratives, SBC (including SBC Illinois), had been evaluating the feasibility of developing a new product offering that would provide the functionality described by Covad. At the January 2004 line splitting collaborative, SBC asked CLECs to provide additional feedback regarding their expectations for the type of offering they had requested. SBC scheduled a follow-up call to discuss the current status of its evaluation and to obtain this input from the CLECs.

The feedback provided by the CLECs was fairly straightforward. They expected the

following:

1225		SBC would be responsible for all development costs associated with the new
1226		offering;
1227		• The new offering would be provided as a UNE; and
1228		The new offering would be provided at no additional charge.
1229		Based on the fact that under these conditions, SBC could never recover its costs for
1230		developing and providing this offering to CLECs, SBC decided after the call that it would
1231		not continue to pursue the development of this potential offering. SBC shared this
1232		decision with the CLECs at the February 2004 13-state line splitting collaborative;
1233		however, SBC also indicated that it would still be willing to consider such an
1234		arrangement on a business-to-business basis.
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1235 1236 1237 1238 1239	Q.	THROUGHOUT THEIR TESTIMONY, MS. BOONE AND MS. MURPHY MAKE NUMEROUS CLAIMS REGARDING PROCESSES THAT ARE CURRENTLY AVAILABLE FOR UNE LINE SPLITTING. WILL YOU BE RESPONDING TO ALL OF THESE CLAIMS?
1236 1237 1238		NUMEROUS CLAIMS REGARDING PROCESSES THAT ARE CURRENTLY AVAILABLE FOR UNE LINE SPLITTING. WILL YOU BE RESPONDING TO
1236 1237 1238 1239		NUMEROUS CLAIMS REGARDING PROCESSES THAT ARE CURRENTLY AVAILABLE FOR UNE LINE SPLITTING. WILL YOU BE RESPONDING TO ALL OF THESE CLAIMS?
1236 1237 1238 1239 1240		NUMEROUS CLAIMS REGARDING PROCESSES THAT ARE CURRENTLY AVAILABLE FOR UNE LINE SPLITTING. WILL YOU BE RESPONDING TO ALL OF THESE CLAIMS? No. SBC Illinois' processes for UNE Line Splitting are irrelevant to a determination on
1236 1237 1238 1239 1240		NUMEROUS CLAIMS REGARDING PROCESSES THAT ARE CURRENTLY AVAILABLE FOR UNE LINE SPLITTING. WILL YOU BE RESPONDING TO ALL OF THESE CLAIMS? No. SBC Illinois' processes for UNE Line Splitting are irrelevant to a determination on SBC Illinois' batch cut proposal since, by definition, UNE Line Splitting cannot involve
1236 1237 1238 1239 1240 1241 1242		NUMEROUS CLAIMS REGARDING PROCESSES THAT ARE CURRENTLY AVAILABLE FOR UNE LINE SPLITTING. WILL YOU BE RESPONDING TO ALL OF THESE CLAIMS? No. SBC Illinois' processes for UNE Line Splitting are irrelevant to a determination on SBC Illinois' batch cut proposal since, by definition, UNE Line Splitting cannot involve a hot cut from an SBC switch to another carrier's switch since UNE Line Splitting is
1236 1237 1238 1239 1240 1241 1242 1243		NUMEROUS CLAIMS REGARDING PROCESSES THAT ARE CURRENTLY AVAILABLE FOR UNE LINE SPLITTING. WILL YOU BE RESPONDING TO ALL OF THESE CLAIMS? No. SBC Illinois' processes for UNE Line Splitting are irrelevant to a determination on SBC Illinois' batch cut proposal since, by definition, UNE Line Splitting cannot involve a hot cut from an SBC switch to another carrier's switch since UNE Line Splitting is provisioned using unbundled local switching provided by SBC Illinois. Furthermore,

digressing into a discussion of issues that are completely unrelated to batch cuts.

For example, Ms. Boone and Ms. Murphy discuss issues associated with switch-based features in UNE Line Splitting arrangements in their testimony. However, in a CLEC-switched Line Splitting arrangement, SBC Illinois would not even be providing the end user's switch-based features. The actual physical components provided by SBC Illinois in a CLEC-switched Line Splitting arrangement are not the same as those provided in a UNE Line Splitting arrangement and the issues and order processes associated with provisioning the two arrangements are different.

statements that the Covad witnesses have been made. I will not muddy up the record by

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Q. IS LINE SPLITTING THE ONLY ALTERNATIVE TO LINE SHARING AS MS. BOONE AND MS. MURPHY SUGGEST?⁹¹

A106. No. While line splitting and line sharing are both means of offering DSL services, DSL 1259 1260 services themselves are only a fraction of a larger broadband Internet access market as Ms. Boone and Ms. Murphy's testimony illustrates. For example, the Covad testimony 1261 provides excerpts from a J.P. Morgan Securities, Inc. report that suggests that by 2006, 1262 1263 approximately one third of the broadband Internet access market will be provisioned over DSL. 92 To look at it another way, Ms. Boone and Ms. Murphy's own testimony suggests 1264 1265 that two-thirds of the broadband Internet access service market will be provisioned over 1266 non-DSL based network architectures. Clearly, line splitting (part of the DSL third) is 1267 not the only competitive alternative to line sharing (also part of the DSL third).

⁹¹ Boone/Murphy at p. 16.

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Q.

TESTIMONY?

A107. Yes. Many of the issues discussed in Covad's testimony have no bearing on a determination on a batch cut process. It appears that Ms. Boone and Ms. Murphy are attempting to use the batch cut proceeding as a catch-all rulemaking proceeding in the hope that instead of simply making a determination on a batch cut process, this Commission will impose numerous new obligations on SBC Illinois – some of which are

DO YOU HAVE ANY GENERAL COMMENTS REGARDING THE COVAD

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Q. IS IT TRUE THAT CLECS CANNOT ESTABLISH VOICE AND DSL SERVICE AT THE SAME TIME?⁹³

directly contradictory to the FCC's TRO rulings.

A108. No. In the context of CLEC-switched Line Splitting (the type of line splitting that does 1280 not involve unbundled local switching), SBC Illinois does allow CLECs to submit orders 1281 that will allow voice and DSL service to be established simultaneously. However, SBC 1282 does recognize that if CLECs do plan to begin provisioning CLEC-switched line splitting 1283 arrangements, process enhancements may be beneficial. This is one of the primary 1284 reasons that SBC initiated the 13-state line splitting collaboratives. However, as stated 1285 1286 above, in each of four workshops that SBC has conducted to day, the participating CLECs (including AT&T, MCI, and Covad) chose not to accept SBC's offer to discuss 1287 process enhancements for the currently available network architecture. 1288

⁹² Boone/Murphy at p. 9.

⁹³ Boone/Murphy at p 44.

Q.

1291 1292		ASSOCIATED WITH CLEC-SWITCHED LINE SPLITTING NETWORK ARCHITECTURE.94 HOW DO YOU RESPOND?
1293	A109.	Ms. Boone and Ms. Murphy suggest that Covad should not have to make any
1294		modifications to its current collocation arrangements or to the provisioning processes it
1295		follows for UNE Line Splitting arrangements when engaging in CLEC-switched Line
1296		Splitting; however, this is not a reasonable expectation. Any time that CLECs transition
1297		to a more facility-based provisioning arrangement, there are typically going to be
1298		differences in the CLECs' network architecture and in the provisioning processes. Just as
1299		it would be unreasonable to expect that a UNE-P CLEC would not have to make any
1300		changes if it began offering service over UNE-L, it is equally unreasonable to expect that
1301		no changes would need to occur if a CLEC currently engaging in line splitting with ILEC
1302		provided switching began to engage in line splitting with CLEC provided switching.
1303		The fact of the matter is that CLECs have known for some time that local switching may
1304		be eliminated from ILEC's unbundling obligations. Covad could have designed its
1305		collocation arrangements in a manner that would make this transition simpler, but chose

not to. However, this does not mean that Covad cannot use the investments that it has

made. It simply means that it needs to make adjustments that enable it to provide service

MS. BOONE AND MS. MURPHY DISCUSS A NUMBER OF ISSUES

ASSOCIATED WITH CLEC-SWITCHED LINE SPLITTING NETWORK

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in a different manner.

⁹⁴ Boone/Murphy at pp. 22-27.

1310	Q.	WHAT IS SBU'S CAGE-10-CAGE "CROSS-CONNECT" OFFERING:
1311	A110.	SBC's cage-to-cage cross connection product, or what SBC terms direct connections
1312		between collocators, provides the collocator significant control over both provisioning
1313		intervals and costs. The product is designed to allow minimize involvement SBC's
1314		involvement and allows collocators to make their own arrangements with each other.
1315		The CLEC arranges for the provision and installation of the cable, while SBC provides
1316		routing design and cable rack leasing.
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1318 1319	Q.	DO MS. BOONE AND MS. MURPHY CORRECTLY CHARACTERIZE SBC ILLINOIS' RATES FOR THIS OFFERING IN HER TESTIMONY.
1320	A111.	No. It appears that Covad's witnesses may be referencing rates that apply for a different
1321		product offering. SBC Illinois' rates for this product are TELRIC-based.
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1323		H. PACKET SWITCHING
1324 1325 1326 1327 1328	Q.	MS. BOONE AND MS. MURPHY SUGGEST THAT IN SOME CIRCUMSTANCES, SBC ILLINOIS SHOULD BE REQUIRED TO PROVIDE PACKET SWITCHING TO CLECS ON AN UNBUNDLED BASIS. ⁹⁵ IS THIS RELEVANT OR CONSISTENT WITH THE TRO?
1329	A112.	No. Although Covad's witnesses very carefully avoid the use of the terms "packet
1330		switching" and "unbundling" in their discussion on this issue, a requirement that SBC
1331		Illinois provide "broadband functionalities of DLC" (which are made possible by packet
1332		switching functionality) at "cost based rates" (i.e., TELRIC) is, in fact, a requirement to
1333		unbundle packet switching. The TRO was very clear on this issue. The FCC stated "The

rules we adopt herein do not require incumbent LECs to unbundle any transmission path over a fiber transmission facility between the central office and the customer's premises (including fiber feeder plant) that is used to transmit packetized information. Moreover, the rules we adopt herein do not require incumbent LECs to provide unbundled access to any electronics or other equipment used to transmit packetized information." This is simply another example of how Covad is attempting to broaden the scope of this proceeding and impose requirements on SBC Illinois that are contrary to the *TRO*.

Q. DO YOU AGREE WITH MS. BOONE AND MS. MURPHY THAT ALL RATES FOR PROCESSES ASSOCIATED WITH CLEC-SWITCHED LINE SPLITTING MUST BE TELRIC-BASED?⁹⁷

A113. No. To the extent that the rate in question relates to SBC Illinois' provision of a UNE to

CLECs, I agree that such rates should be TELRIC based. However, some of the line

splitting if SBC Illinois chooses to go beyond its unbundling obligations to offer

processes that CLECs desire, it would make such voluntary offerings available at market
based rates.

I. PRICING OF THE BATCH PROCESS

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⁹⁵ Boone/Murphy at p. 30.

[%] TRO at \$ 288 (footnotes omitted).

⁹⁷ Boone/Murphy at p. 33.

MR. STARKEY AND MS. LICHTENBERG FAULT SBC ILLINOIS FOR NOT 1353 Q. 1354 PROVIDING ITS PROPOSED PRICES FOR THE BATCH CUT PROPOSAL SOONER.98 DO YOU HAVE ANY RESPONSE? 1355 A114. Yes. As MCI's witnesses acknowledge, the prices for the batch cut processes must be set 1356 at TELRIC-based rates. Since TELRIC-based rates are, by definition, cost-based, SBC 1357 Illinois could not propose the rates until the process had been defined. SBC was 1358 1359 modifying its batch cut proposal to incorporate CLEC-requested changes until it presented its final batch cut proposal in mid-December of 2003. SBC could not complete 1360 the cost studies required for a TELRIC-based rate until after the proposal was finalized. 1361 While it is true that if SBC had refused to modify its original proposal, it could have 1362 proposed prices sooner, this approach would have been detrimental to the development of 1363 a truly effective batch cut process. 1364 1365 DID SBC ILLINOIS PROVIDE ITS PROPOSED RATES (AND SUPPORTING O. 1366 COST STUDIES) EARLIER IN THE PRODUCT DEVELOPMENT PROCESS 1367 THAN IT WOULD HAVE UNDER NORMAL CIRCUMSTANCES? 1368 A115. Yes. SBC had to complete and file cost studies and proposed rates much earlier in the 1369 product development process than it would have under normal circumstances. As noted 1370 above, SBC finalized its 11-state Batch Cut Proposal in mid-December after modifying 1371 the proposal to reflect compromises made as a result of the various batch cut 1372 1373 collaborative workshops. Since that time, in order to meet the deadlines established by the FCC, SBC has had to develop batch cut cost studies for each of the eleven states, 1374

spanning three difference SBC regions, within time frames established by the relevant

⁹⁸ Lichtenberg/Starkey at p. 22.

1376		state commissions. The fact that much of this work, by necessity, had to be performed
1377		during the holiday season, only increased the difficulty of SBC's task. SBC Illinois'
1378		initial cost study was filed less than a month after the proposal had been finalized.
1379		
1380	Q.	HAS THIS ACCELERATED SCHEDULE HAD ANY UNWANTED EFFECTS?
1381	A116.	Yes. Unfortunately, due to the highly expedited nature of the various batch cut filings,
1382		and the fact that the cost studies themselves are depicting a new process, SBC was not
1383		able to scrutinize the cost studies as carefully as it would under normal circumstances.
1384		However, SBC recognized this fact and has continued to review these studies and make
1385		corrections and adjustments as needed. In some cases, these changes have been the result
1386		of issues raised by CLECs in various state filings.
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1388 1389 1390	Q.	MR. LUNDY HAS PROVIDED A REVISED COST STUDY WITH HIS REBUTTAL TESTIMONY. CAN YOU EXPLAIN THE REASON FOR ANY OF THE REVISIONS THAT ARE CONTAINED IN THAT COST STUDY?
1389		REBUTTAL TESTIMONY. CAN YOU EXPLAIN THE REASON FOR ANY OF
1389 1390		REBUTTAL TESTIMONY. CAN YOU EXPLAIN THE REASON FOR ANY OF THE REVISIONS THAT ARE CONTAINED IN THAT COST STUDY?
1389 1390 1391		REBUTTAL TESTIMONY. CAN YOU EXPLAIN THE REASON FOR ANY OF THE REVISIONS THAT ARE CONTAINED IN THAT COST STUDY? Yes. The inputs used in SBC Illinois' initial cost study for the number of lines per order
1389 1390 1391 1392		REBUTTAL TESTIMONY. CAN YOU EXPLAIN THE REASON FOR ANY OF THE REVISIONS THAT ARE CONTAINED IN THAT COST STUDY? Yes. The inputs used in SBC Illinois' initial cost study for the number of lines per order for the Enhanced Daily Process options did not reflect a forward looking environment.
1389 1390 1391 1392 1393		REBUTTAL TESTIMONY. CAN YOU EXPLAIN THE REASON FOR ANY OF THE REVISIONS THAT ARE CONTAINED IN THAT COST STUDY? Yes. The inputs used in SBC Illinois' initial cost study for the number of lines per order for the Enhanced Daily Process options did not reflect a forward looking environment.
1389 1390 1391 1392 1393 1394	A117. Q.	REBUTTAL TESTIMONY. CAN YOU EXPLAIN THE REASON FOR ANY OF THE REVISIONS THAT ARE CONTAINED IN THAT COST STUDY? Yes. The inputs used in SBC Illinois' initial cost study for the number of lines per order for the Enhanced Daily Process options did not reflect a forward looking environment. SBC Illinois has modified these inputs to reflect forward-looking assumptions. DO THESE MODIFICATIONS IMPACT SBC ILLINOIS' PROPOSED RATES
1389 1390 1391 1392 1393 1394 1395 1396	A117. Q.	REBUTTAL TESTIMONY. CAN YOU EXPLAIN THE REASON FOR ANY OF THE REVISIONS THAT ARE CONTAINED IN THAT COST STUDY? Yes. The inputs used in SBC Illinois' initial cost study for the number of lines per order for the Enhanced Daily Process options did not reflect a forward looking environment. SBC Illinois has modified these inputs to reflect forward-looking assumptions. DO THESE MODIFICATIONS IMPACT SBC ILLINOIS' PROPOSED RATES IN THIS PROCEEDING?

1400	Q.	WHAT ARE SBC ILLINOIS' NEW PROPOSED RATES?	
1401	A119.	SBC Illinois' proposed new rates, which are based on the revised cost study, are	as
1402		follows	
1403		Enhanced Daily Process – All Options	
1404		FDT Basic Option	\$29.84
1405		CHC Basic Option	\$33.92
1406		IDLC Basic Option	\$89.31
1407		Defined Batch Process – FDT Option	
1408		Basic (M-F, 8 AM – 5 PM)	\$25.28
1409		Expanded (M-F $6 \text{ AM} - 8 \text{ AM}$) ⁹⁹	\$25.62
1410		Defined Batch Process – CHC Option	
1411		Basic (M-F, 8 AM – 5 PM)	\$26.64
1412		Expanded (M-F 6 AM $- 8$ AM, 5 PM $- 12$ AM, Sat 8 AM $- 5$ PM) ¹⁰⁰	\$26.92
1413		Defined Batch Process – IDLC Option	
1414		Basic (M-F, 8 AM – 5 PM)	\$88.65
1415		Bulk Project Offering – FDT Option	
1416		Basic (M-F, 8 AM – 5 PM)	\$25.21

Requests for hot cuts outside of normal business hours are subject to the minimum volume requirements described in SBC's Batch Cut Proposal.

Requests for hot cuts outside of normal business hours are subject to the minimum volume requirements

described in SBC's Batch Cut Proposal.

1417	Expanded (M-F 6 AM - 8 AM, 5 PM - 12 AM, Sat 8 AM - 12 AM) ¹⁰¹	\$25.54
1418	Premium (M-F 12 AM – 6 AM, Sat 12 AM – 8 AM) ¹⁰²	\$27.68
1419	Bulk Project Offering – CHC Option	
	Zamiliojeev Shering She Special	
1420	Basic (M-F, 8 AM – 5 PM)	\$26.57
1421	Expanded (M-F 6 AM $- 8$ AM, 5 PM $- 12$ AM, Sat 8 AM $- 12$ AM) ¹⁰³	\$26.86
1422	Premium (M-F 12 AM – 6 AM, Sat 12 AM – 8 AM) 104	\$29.30
1423	Bulk Project Offering – IDLC Option	
1424	Basic (M-F, 8 AM – 5 PM)	\$88.65
	··· (/ ···	•
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1426	Q. ARE THESE PROSED REVISED RATES SUBJECT TO CHANGE?	
1427	A120. Yes. As explained in my direct testimony, changes to SBC's Batch Cut Proposal	could
1428	impact the cost of the offerings in the proposal and, as a result, impact the rates.	In
1429	addition, the shared and common cost allocator and labor rates upon which SBC'	S
1430	proposed rates are based are currently under consideration in another proceeding,	, ICC
1431	docket 02-0864. To the extent that the Commission approves a different shared a	and
1432	common cost allocator and/or labor rates, SBC Illinois' rates for the processes co	ntained
1433	in its Batch Cut Proposal would need to be modified to be compliant with such fi	ndings.
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Requests for hot cuts outside of normal business hours are subject to the minimum volume requirements

described in SBC's Batch Cut Proposal.

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described in SBC's Batch Cut Proposal.

Requests for hot cuts outside of normal business hours are subject to the minimum volume requirements described in SBC's Batch Cut Proposal.

STAFF WITNESS HANSON AND MR. VAN DE WATER CLAIM THAT THE Ο. 1435 TRO REQUIRES THAT THE COMMISSION APPROVE BATCH CUT RATES 1436 THAT ARE LOWER THAN CURRENTLY APPROVED HOT CUT RATES. 105 IS 1437 THIS TRUE? 1438 A121. No. The rule established by the FCC in the TRO requires that state commissions adopt 1439 1440 TELRIC rates for the batch cut activities they approve "in accordance with the Commission's pricing rules for unbundled network elements." The rule specifies that the 1441 "rates shall reflect the efficiencies associated with batched migration of loops to a 1442 1443 requesting telecommunications carrier's switch, either through a reduced per-line rate or through volume discounts as appropriate." The key point here being that the rates 1444 must be consistent with the TELRIC pricing requirements, and that the rate would be a 1445 reduced per-line rate only "if appropriate." 1446 1447 DO YOU MEAN TO SAY THAT THE FCC DID NOT BELIEVE THAT THE 1448 Q. RESULTING APPROVED BATCH CUT RATES WOULD BE LOWER THAN 1449 THE EXISTING HOT CUT RATES? 1450 A122. No. I do believe that the FCC believed that the rates would be lower. If you were to 1451 assume that a state had an approved TELRIC-based rate that reflected the costs 1452 associated with current hot cut process, it follows that the TELRIC-based rate for a batch 1453 cut process that reduced those costs would be lower than the current rate. This logic 1454 assumes that the currently effective rates are reflective of the current hot cut process. 1455 1456 This is not the case in Illinois.

¹⁰⁶ 47 C.F.R 51.319(d)(2)(ii)(A)(4).

Requests for hot cuts outside of normal business hours are subject to the minimum volume requirements described in SBC's Batch Cut Proposal.

Hanson at p. 7-8; Van de Water at p. 27.

CLECs are simply ignoring the FCC's pricing rules when they claim that the batch cut rates must be lower than currently applicable rates, regardless of whether those rates reflect current hot cut costs. The CLECs are advocating that the Commission ignore the actual costs associated with the batch cut and simply establish rates based not on costs, but upon existing rates that do not reflect SBC Illinois' current hot cut process.

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Q. DO YOU AGREE WITH MS. LICHTENBERG AND MR. STARKEY THAT TELRIC PRICING PRINCIPALS REQUIRE THAT RATES BE SET BASED UPON A NETWORK DESIGN THAT WOULD RESULT IN THE LOWEST POSSIBLE HOT CUT COSTS?

1467 A123. No. MCI's testimony relies does not consider the network in its totality. Regardless of 1468 how the term "forward looking network" is interpreted, on thing is certain. The network cannot be viewed by its piece parts as MCI suggests. Mechanizing one portion of the 1469 1470 network may result in savings in terms of work activities; however, facilitating that 1471 mechanization may raise the overall costs of the network so that it is no longer 1472 supportable. For instance, certain network upgrades would require expansion of central 1473 offices where the needed real estate is not available. The costs associated with that type 1474 of expansion could be massive and far outweigh any savings associated with the new 1475 network design. It is inappropriate and irresponsible to view portions of the network in a 1476 vacuum as proposed by MCI.

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O. DOES THIS CONCLUDE YOUR REBUTTAL TESTIMONY?

1479 A124. Yes.